

ROGER A. PEARCE INSTALLATION LLC

State Certified Plumbing Contractors

#CFC1427264

3459 SW 18th Pl, Ocala, FL 34474

(352)572-8954

1/26/07

To whom it may concern,

I just wanted to say thank you for your help in obtaining my certified plumbing license. I had fully intended to fill out all the paperwork and file it myself, even though I had heard all the horror stories from several other people who had done it on their own. I received several offers in the mail, including yours, and just set them aside thinking the cost was probably more than I wanted to spend, and after all, I can do it myself right? Well, a friend of mine contacted you for your fees, and it sounded pretty good so I contacted you as well.

I couldn't be happier with your service. From start to finish, everything was handled professionally, quickly, and easier than I could have imagined. You told me exactly what I needed to do and what information to supply, no more, no less, and the rest was taken care of. I can't believe the amount of information on the state application that wasn't even needed but I would have done had I filed myself. I am convinced that your company saved me a huge amount of time, frustration and money. Deanna was a pleasure to deal with, she handled everything efficiently and was always pleasant and courteous. I never felt like I was "in the dark". No matter if it was something needed for the application, or just to update me with what was going on, Deanna would call and it was taken care of. Excellent communication.

In closing, thank you again for the professionalism, the courtesy, the great communication and the quick service, at a very fair price. You guys are worth every penny. Be assured I will recommend your company without hesitation in the future.

Sincerely,



Roger Pearce
R. A. Pearce Installation LLC